

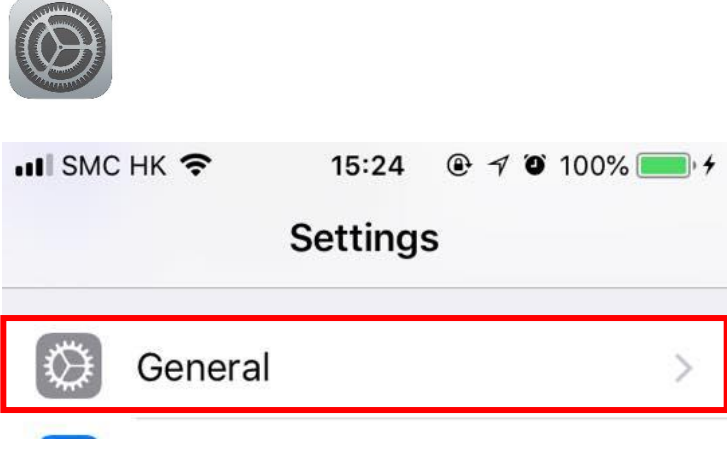

## Connect / Use CUHK VPN for iOS

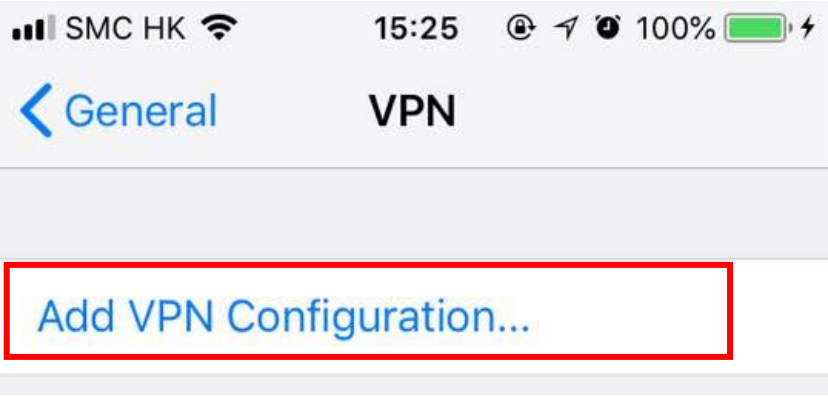
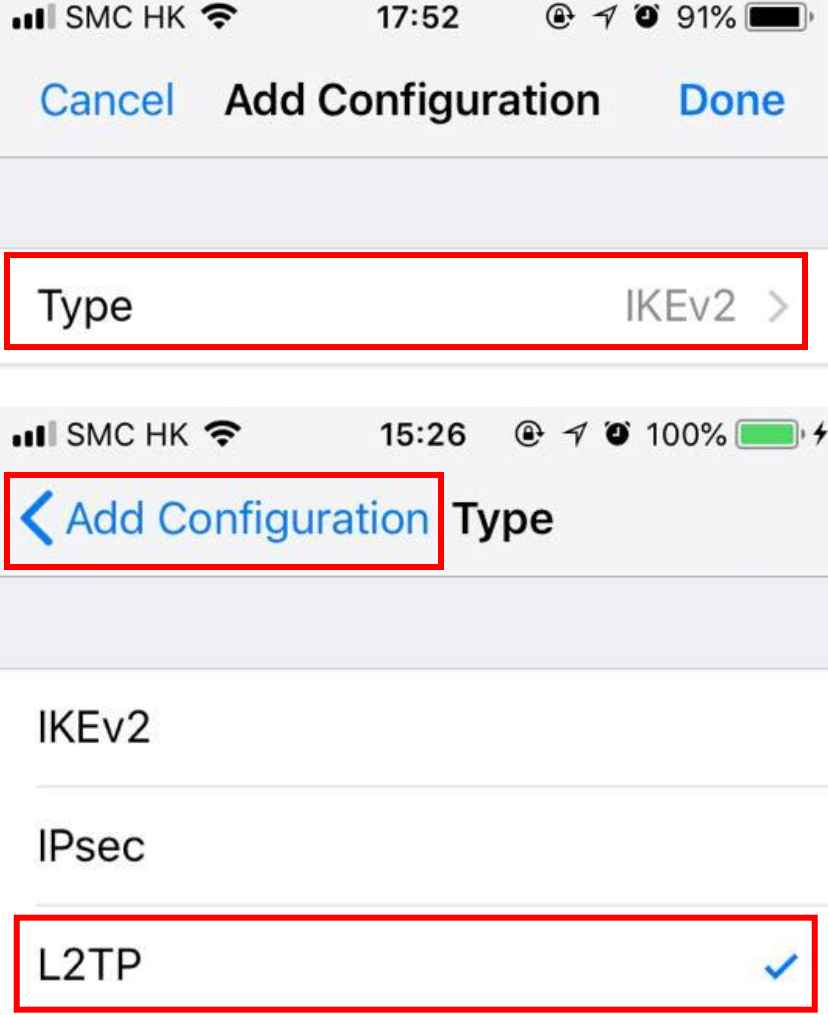
*(This user guide suits iOS 11 the best and is applicable to iOS 8/9/10 with slight difference in user interface.)*

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A. Add a new VPN profile

<p>1. Open <b>Settings</b> menu. Click <b>General</b>.</p>	 <p>The screenshot shows the top of the Settings app. At the top left is the Settings gear icon. Below it is the status bar with signal strength, 'SMC HK', Wi-Fi, time '15:24', location, airplane mode, and 100% battery. The title 'Settings' is centered. Below the title is a list of options, with 'General' highlighted by a red box. To the right of 'General' is a right-pointing chevron.</p>
<p>2. Click <b>VPN</b> under <b>General</b> menu.</p>	 <p>The screenshot shows the 'General' settings page. At the top left is a blue back arrow and the word 'Settings'. To the right is the title 'General'. Below the title is a list of settings: 'Keyboard', 'Language &amp; Region', 'Dictionary', 'iTunes Wi-Fi Sync', and 'VPN'. The 'VPN' option is highlighted by a red box. To the right of 'VPN' is the text 'Not Connected' and a right-pointing chevron.</p>

<p>3. Click Add VPN Configuration...</p>	 <p>The screenshot shows the 'VPN' settings page on an iPhone. At the top, there is a status bar with signal strength, 'SMC HK', Wi-Fi, time '15:25', location, alarm, and 100% battery. Below the status bar, there is a navigation bar with a back arrow and the text 'General' on the left, and 'VPN' on the right. The main content area is mostly empty, with a single button labeled 'Add VPN Configuration...' highlighted by a red rectangular box.</p>
<p>4. Click Type. Choose L2TP and back to Add Configuration</p>	 <p>The first screenshot shows the 'Add Configuration' dialog box. The status bar at the top shows 'SMC HK', Wi-Fi, time '17:52', location, alarm, and 91% battery. The dialog has three buttons: 'Cancel', 'Add Configuration', and 'Done'. Below the buttons is a 'Type' field with 'IKEv2' selected and a right-pointing chevron. A red box highlights the 'Type' field.</p> <p>The second screenshot shows the 'Add Configuration Type' screen. The status bar at the top shows 'SMC HK', Wi-Fi, time '15:26', location, alarm, and 100% battery. The navigation bar has a back arrow and the text 'Add Configuration' on the left, and 'Type' on the right. The main content area lists three options: 'IKEv2', 'IPsec', and 'L2TP'. The 'L2TP' option is selected, indicated by a blue checkmark on the right. A red box highlights the 'L2TP' option.</p>

6. Enter the VPN configuration information:

- (i) Description: "CUHK VPN"
- (ii) Server: "vpn.cuhk.edu.hk"
- (iii) Account:  
(*your\_computing\_id*)\*
- (iv) Password:  
(*your\_onePass\_password*)
- (v) Secret: ipsec-vpn

\*Computing ID:  
s1155xxxxxx for students  
bxxxxxx for staff

7. Click **Done**.

Cancel CUHK VPN Done

Type L2TP

Description CUHK VPN

Server vpn.cuhk.edu.hk

Account s1155000000

RSA SecurID

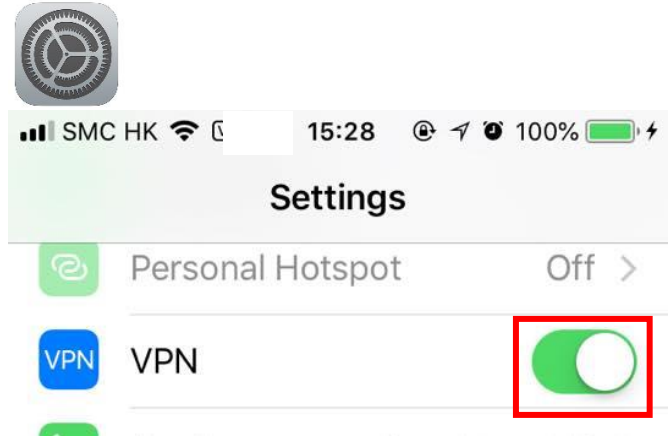
Password ●●●●●●●●

Secret ●●●●●●●●

Send All Traffic

**B. Connect to CUHK VPN**

1. Open **Settings** menu.  
Turn on VPN.



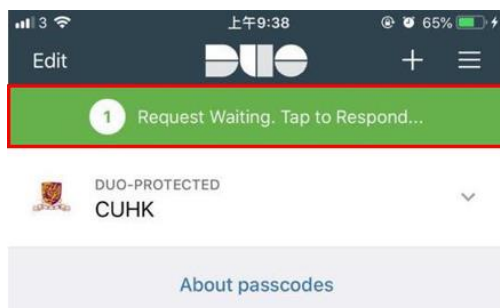
(For Staff only) If you have enrolled your account to use DUO two-factor authentication, you need to provide the 2nd factor to log in. Please refer to step 2 below. If not, please directly go to step 3.

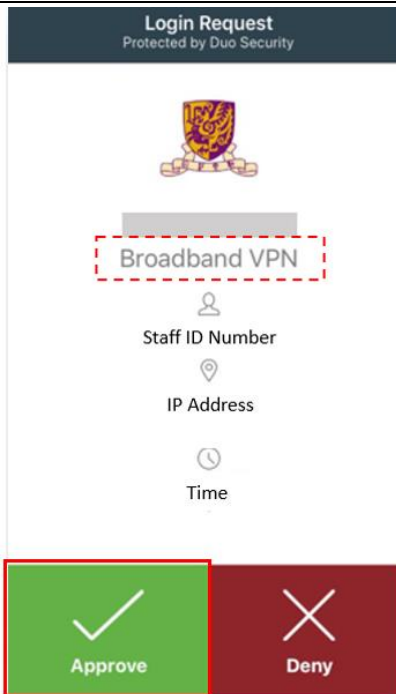
2. A notification will be popped out from **DUO Mobile** will for your approval.

Otherwise, open the mobile app “Duo Mobile”



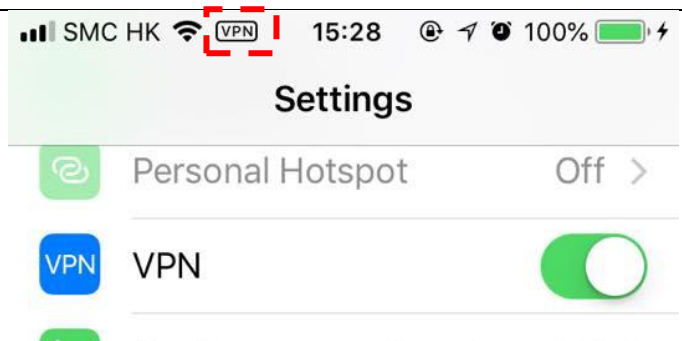
Click the **green bar “Request Waiting”** on the top and click **Approve**.





\*If you do not see the bar, please check if you are connected to the internet and slide down to refresh the app.

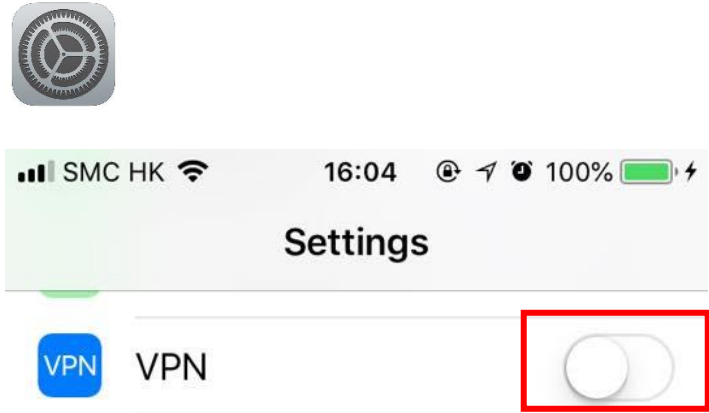
3. You are now connected to CUHK VPN.  
\*Symbol will be shown on the top if VPN has been connected successfully.



### C. Disconnect to CUHK VPN

1. Open **Settings** menu.  
Turn off VPN.

\*Symbol will be disappear on the top if VPN has been disconnected.



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