Connect/ Use CUHK VPN for Android

(This user guide is applicable to Android 7.0, and is applicable to Android 8 with slight difference in user interface.)

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A. Add CUHK VPN Profile


2. Under Network, click VPN.

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3. Click **Add VPN network** to add a new VPN profile.

4. Enter the VPN configuration information:
   - **Name**: “CUHK VPN”
   - **Type**: L2TP/IPSec PSK
   - **Server Address**: “vpn.cuhk.edu.hk”
   - L2TP secret: (Not used)
   - IPSec identifier: (Not used)
   - IPsec pre-shared key: “ipsec-vpn”

   Click **Save**.

5. A new VPN profile CUHK VPN will be listed under the **VPN** menu.
B. Connect to CUHK VPN

1. Make sure you are connected to the internet. Click “CUHK VPN” to start a connection.

2. Enter the account information
   - User name: (your_computing_id)
   - Password: (your_cwem_password)
   And click Connect.

Your Computing ID:
e.g. s1155xxxxxx for students,
bxxxxxx for staff

Click Connect
(For Staff only) If you have enrolled your account to use DUO two-factor authentication, you need to provide the 2nd factor to log in. Please refer to step 3 below. If not, please directly go to step 4.

3A. For using DUO Push
   Click OK after providing your login ID and password in step 2 above
   A notification will be popped out from DUO Mobile will for your approval.
   Otherwise, open the mobile app “Duo Mobile”

   Click the green bar “Request Waiting” on the top and click Approve.

3B. For Using DUO Passcode
   After entering your login ID and password, please don’t click OK but check the mobile app “Duo Mobile”

   On your mobile, tap “DUO-PRITECTED CUHK” to view the passcode.

   You can always refresh the passcode for your necessary.

   Back to your Windows, please enter the password as OnePass,DUO passcode.
   Click OK.

   *If you OnePass is abc@123 and DUO passcode is 824085 (always check in DUO for before login), you should enter abc@123,824085 as your VPN password (just add one common between two passcode).
*If you do not see the bar, please check if you are connected to the internet and slide down to refresh the app.

4. After successfully connected to CUHK VPN, the status under CUHK VPN profile will be changed to **Connected**.
C. Disconnect from CUHK VPN

1. Click the connected **CUHK VPN** profile

2. Click **Disconnect** to stop the VPN connection.

3. After successfully disconnected from the CUHK VPN, the “Connected” status will be changed back to normal caption “L2TP/IPSec VPN with pre-shared keys”.

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