

# Install Kaspersky Endpoint Security 11 for Windows Version

## 11.1.0.15919

*(This user guide suits Windows 10 the best and is applicable to Windows 7 / 8 / 8.1 with slight difference.)*

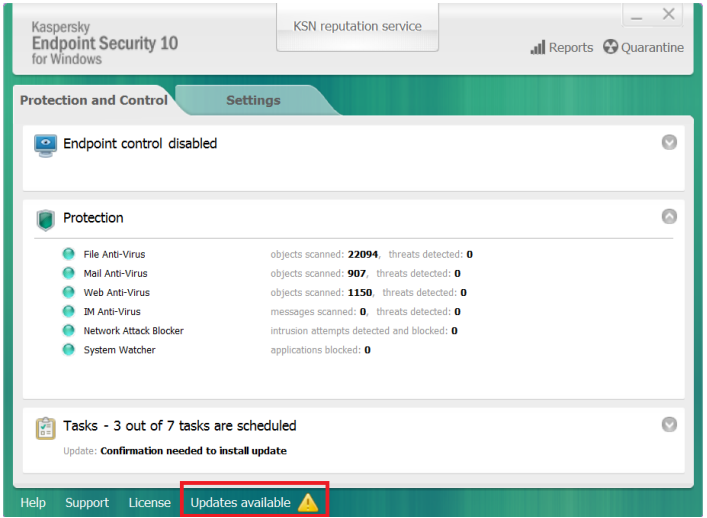
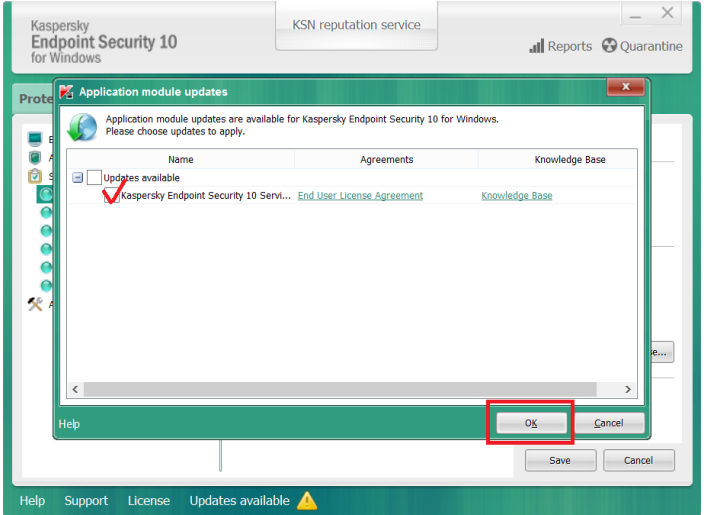
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### Attention:

1. This is a customized Kaspersky Endpoint Security version 11.1.0.15919.
2. This installation package will NOT check and uninstall any 3<sup>rd</sup> party software incompatible with Kaspersky. However, it could turn off the **Windows Defender** of Windows 8/8.1/10 automatically. Please manually uninstall any 3<sup>rd</sup> party antivirus software and internet security software before starting the installation.

## A. Updates Available Alert for Your Existing Kaspersky

<p>1. If you had installed our previous version of Kaspersky, it may alert you an update available. To continue the update, please click the Updates available icon and then agree the statement.</p> <p>Note: The update will not add new application component (if any).</p>	
<p>2. Select the update version to agree the update and then click OK to continue.</p>	

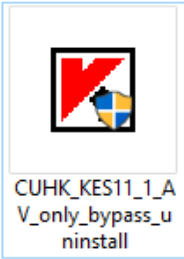
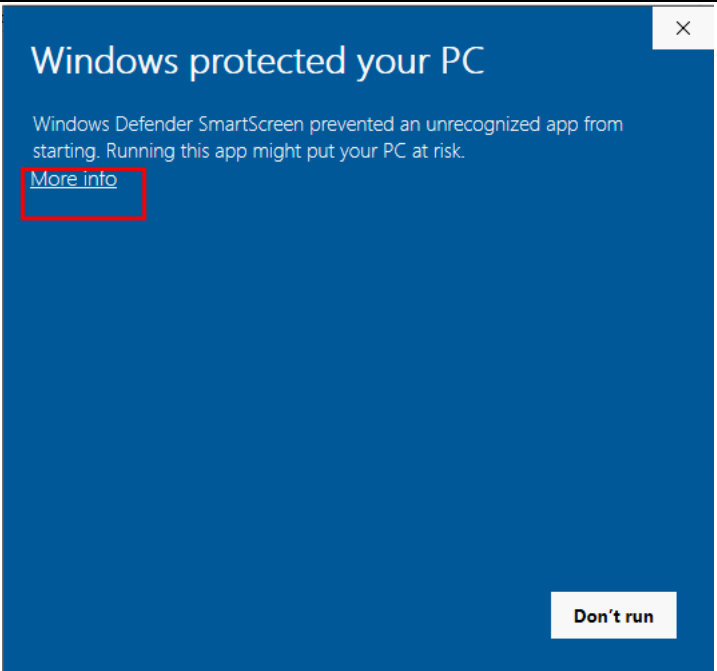
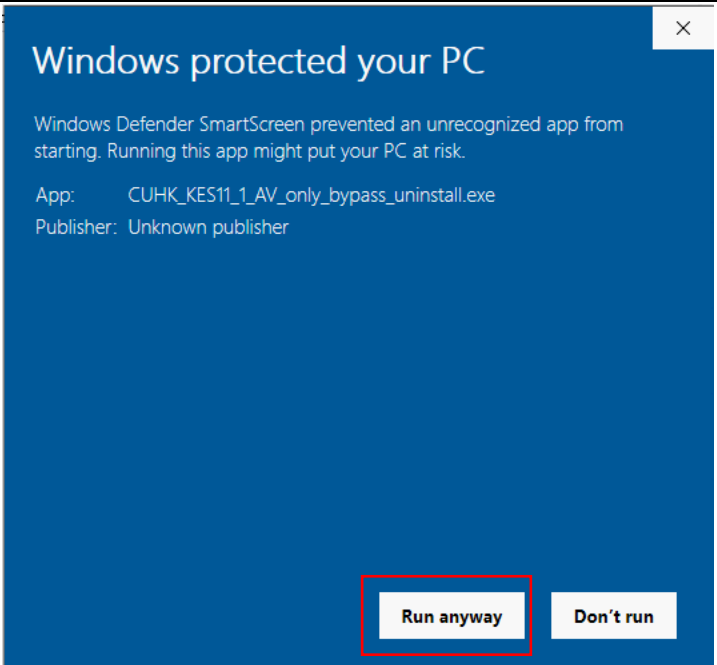
## B. Download Kaspersky Endpoint Security Installation File

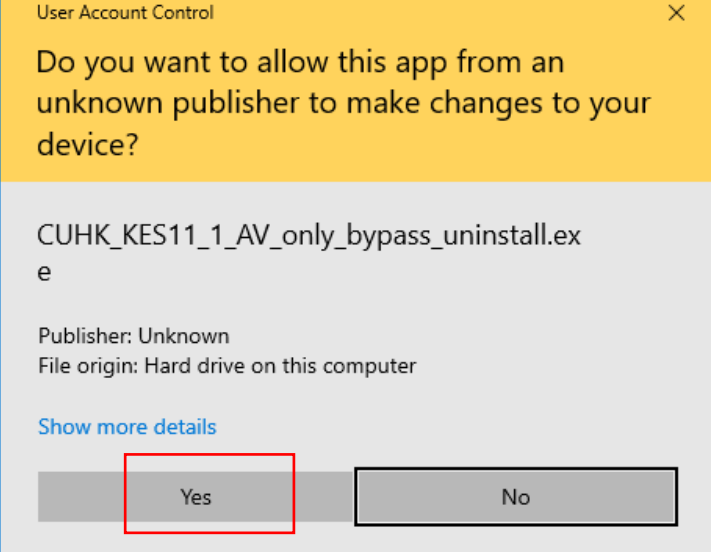
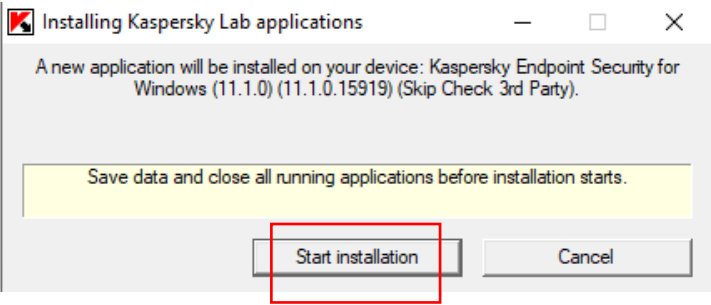
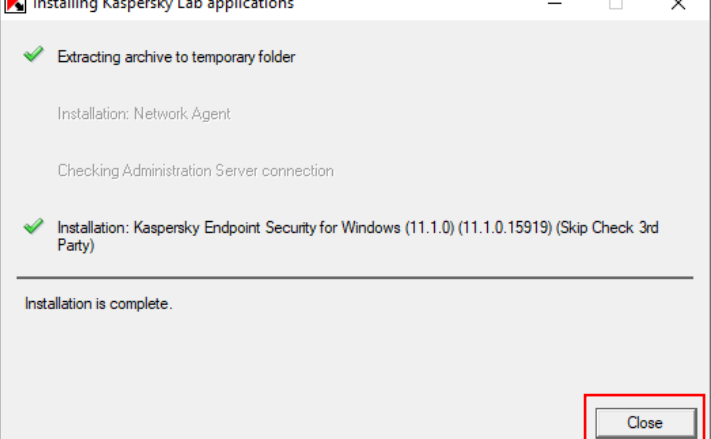
1. If you are now using a non-CUHK network connection (e.g. through a broadband service) or Wi-Fi (e.g. CUHK Wi-Fi Service & CUHK Wi-Fi Hotspot Partnership Programme), please set up a [VPN connection](#) before the download.
2. Download the installation file from: <http://www.itsc.cuhk.edu.hk/all-it/information-security/anti-virus-on-pcs/download-kaspersky-anti-virus-software>
3. Save the installation file "CUHK\_KES11\_1\_AV\_only\_bypass\_uninstall.exe" in a folder e.g. "C:\temp"


## C. Download Kaspersky Endpoint Security License Key File


- a. Download the key file from: <http://www.itsc.cuhk.edu.hk/all-it/information-security/anti-virus-on-pcs/download-kaspersky-anti-virus-software>
- b. Save the license key file "[License Key File name].key" to a folder e.g. "C:\temp"

D. Install Kaspersky Endpoint Security

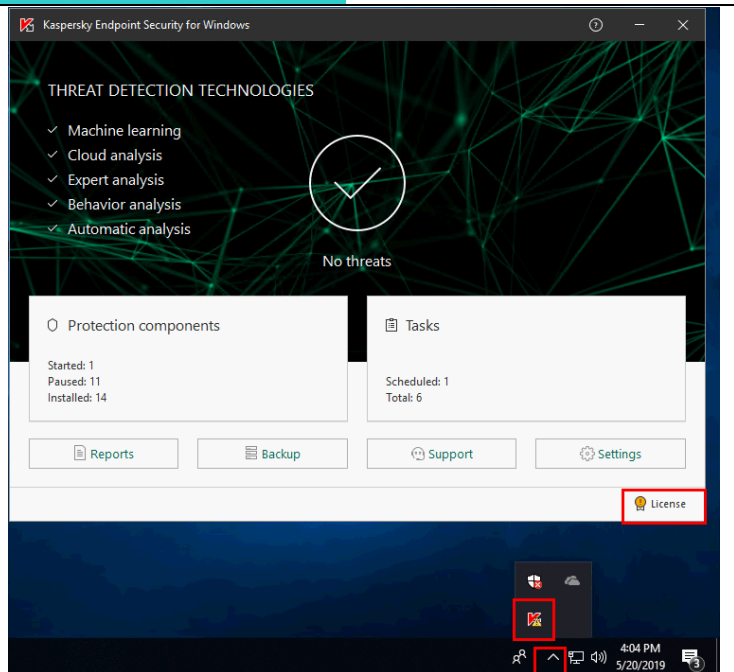
<p>1. Double click the installation file “CUHK_KES11_1_AV_only_bypass_uninstall.exe” that you just downloaded.</p>	 <p>CUHK_KES11_1_A V_only_bypass_u ninstall</p>
<p>2. Click <b>More info</b>.</p>	 <p>Windows protected your PC</p> <p>Windows Defender SmartScreen prevented an unrecognized app from starting. Running this app might put your PC at risk.</p> <p><a href="#">More info</a></p> <p>Don't run</p>
<p>3. Click <b>Run Anyway</b>.</p>	 <p>Windows protected your PC</p> <p>Windows Defender SmartScreen prevented an unrecognized app from starting. Running this app might put your PC at risk.</p> <p>App: CUHK_KES11_1_AV_only_bypass_uninstall.exe Publisher: Unknown publisher</p> <p>Run anyway Don't run</p>

<p>4. Click <b>“Yes”</b> to continue.</p>	 <p>The image shows a Windows User Account Control dialog box. The title bar reads "User Account Control". The main text asks, "Do you want to allow this app from an unknown publisher to make changes to your device?". Below this, it identifies the application as "CUHK_KES11_1_AV_only_bypass_uninstall.exe" with a publisher of "Unknown" and a file origin of "Hard drive on this computer". There is a link for "Show more details". At the bottom, there are two buttons: "Yes" and "No". The "Yes" button is highlighted with a red rectangular box.</p>
<p>5. Click <b>“Start installation”</b> to continue.</p>	 <p>The image shows a dialog box titled "Installing Kaspersky Lab applications". It contains the text: "A new application will be installed on your device: Kaspersky Endpoint Security for Windows (11.1.0) (11.1.0.15919) (Skip Check 3rd Party)". Below this is a yellow warning box that says "Save data and close all running applications before installation starts.". At the bottom, there are two buttons: "Start installation" and "Cancel". The "Start installation" button is highlighted with a red rectangular box.</p>
<p>6. Once you see the installation is completed, click <b>“Close”</b> to continue.</p>	 <p>The image shows the same "Installing Kaspersky Lab applications" dialog box, but now it displays progress. It has a green checkmark next to "Extracting archive to temporary folder" and "Installation: Network Agent". Below that, it says "Checking Administration Server connection". Another green checkmark is next to "Installation: Kaspersky Endpoint Security for Windows (11.1.0) (11.1.0.15919) (Skip Check 3rd Party)". At the bottom, it states "Installation is complete.". A "Close" button is located in the bottom right corner and is highlighted with a red rectangular box.</p>

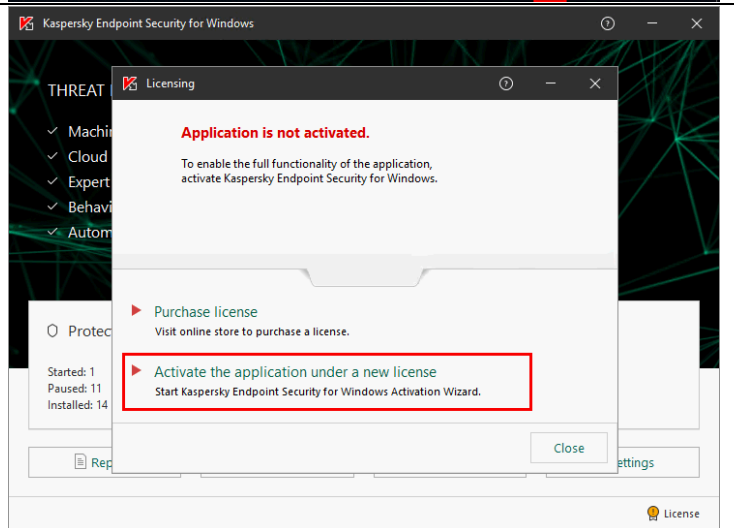
7. Open Kaspersky Endpoint Security software. At the right bottom of your desktop, double click the icon .

Note: You may need to click icon  to expand the icon list.

Then click **License**.

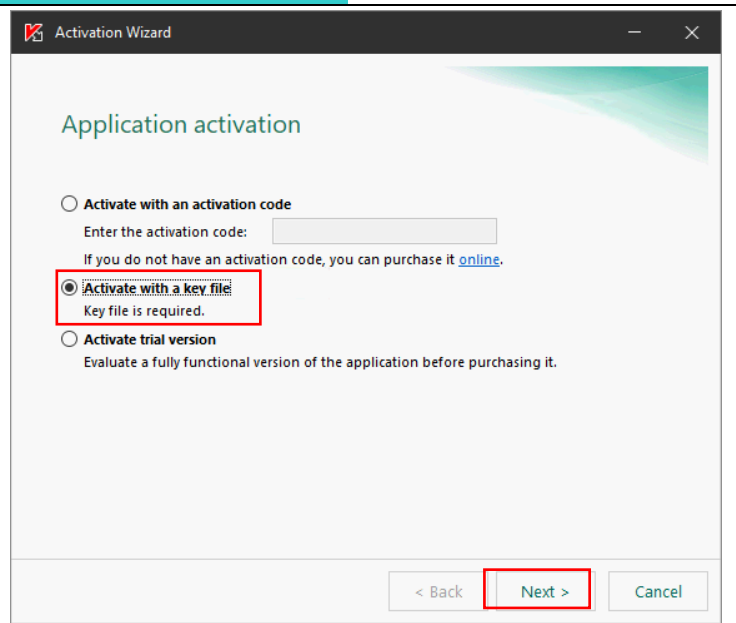


8. Select **Activate the application under a new license**.



9. Select **Activate with a key file**.

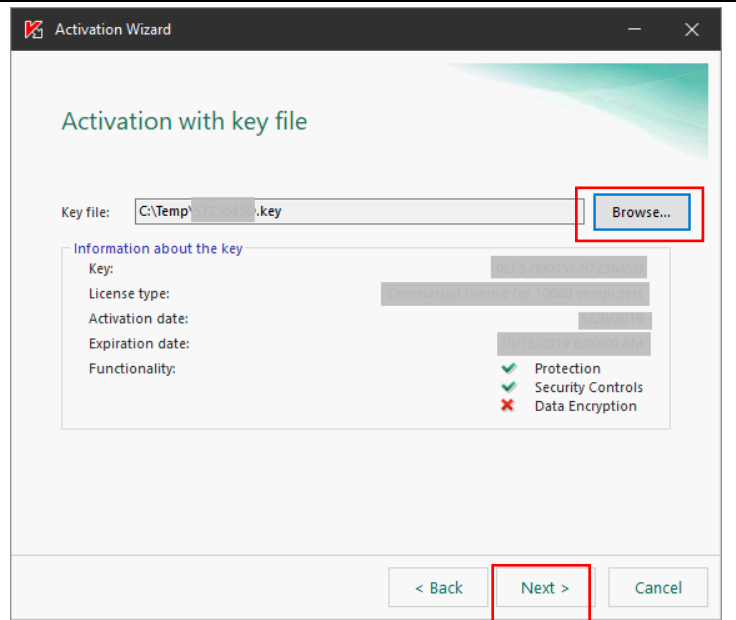
Click **Next**.



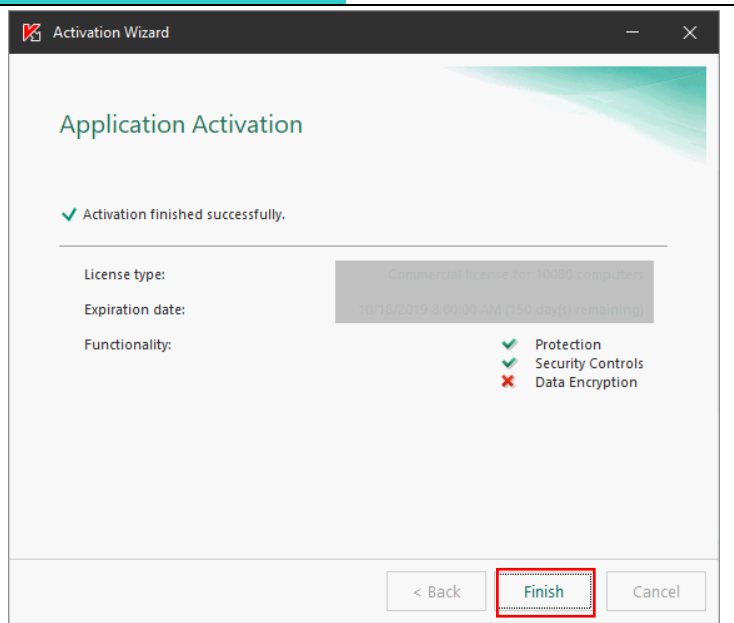
10. Click **Browse** and select the Key file from your local computer (e.g. C:\temp\[License Key File name].key) you downloaded in Part C here.

Click **Next**.

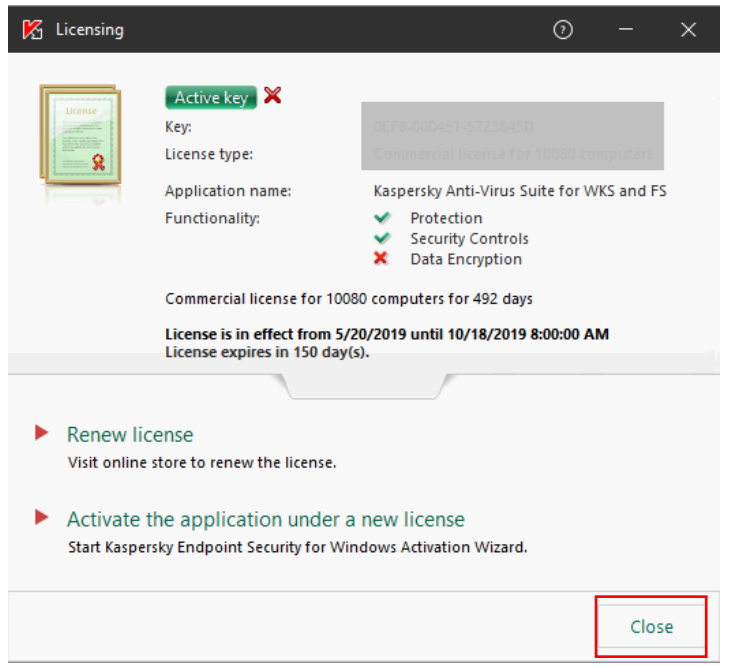
\* If the file has not been downloaded, please go back to Part C here.



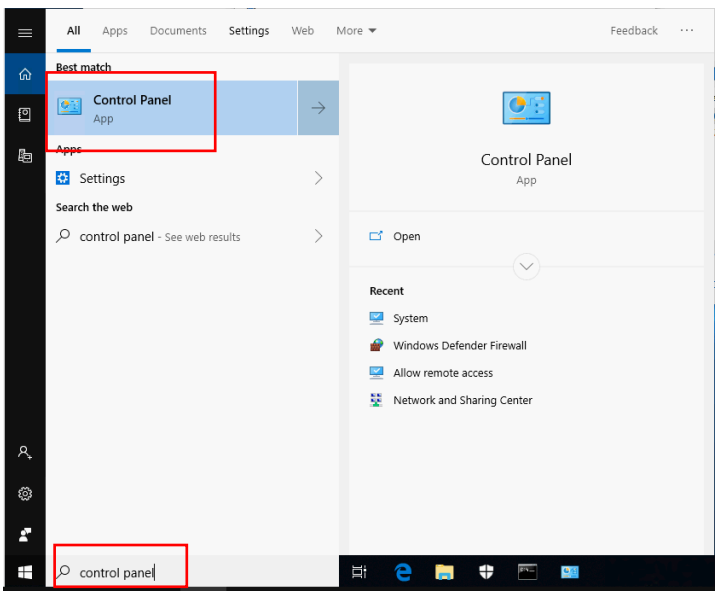
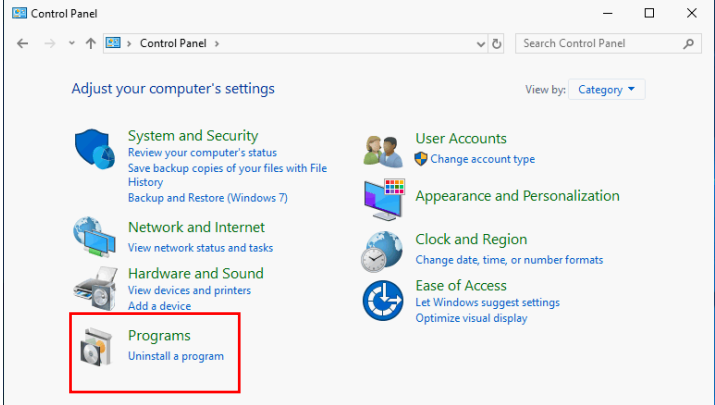
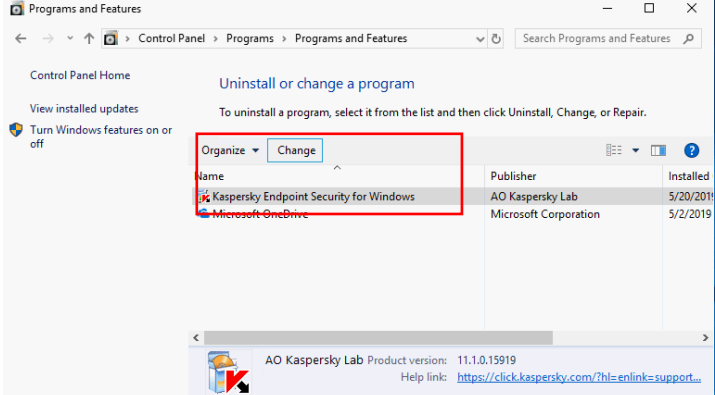
11. Click Finish.




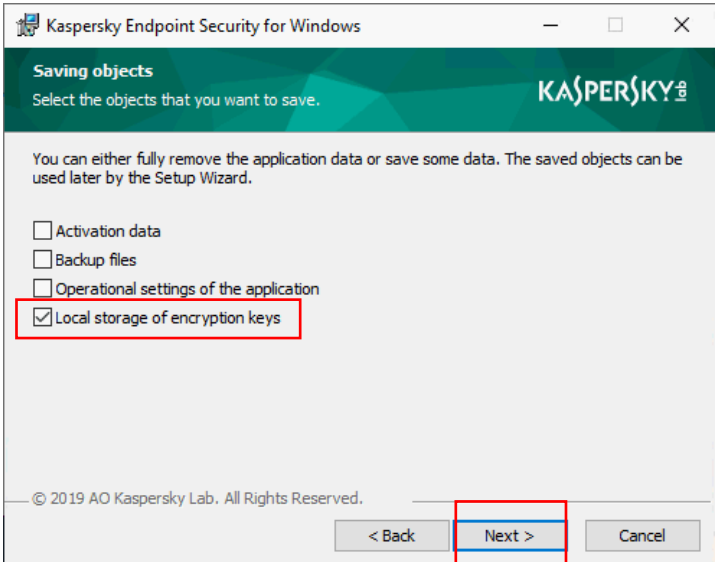
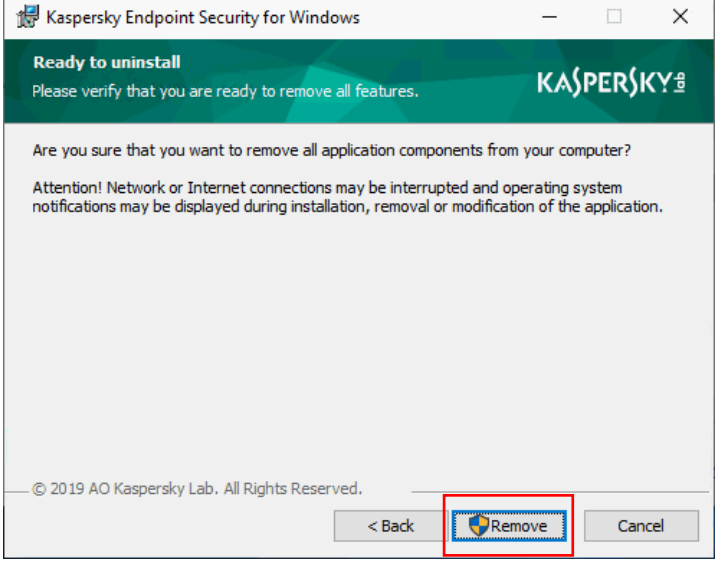
12. Click Close.

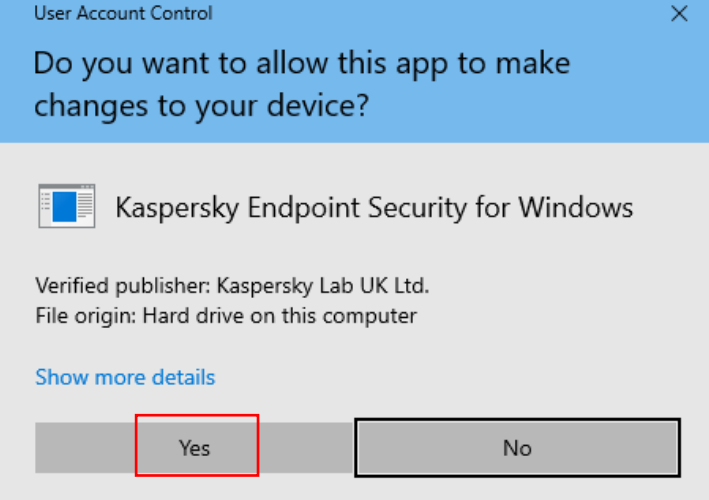
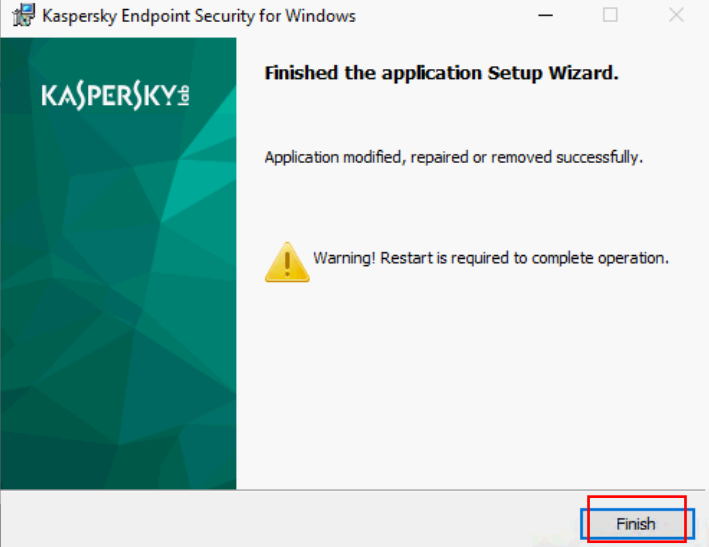


## E. Uninstall Kaspersky Endpoint Security

<p>1. Search "Control Panel" and open Control Panel.</p>	 <p>A screenshot of the Windows search interface. The search bar at the bottom contains the text "control panel". The search results are displayed in a list on the left, with "Control Panel" (App) highlighted in blue and enclosed in a red box. The right pane shows the "Control Panel" app details, including an "Open" button and a "Recent" section with items like "System", "Windows Defender Firewall", "Allow remote access", and "Network and Sharing Center".</p>									
<p>2. Select Uninstall a program under Programs.</p>	 <p>A screenshot of the Windows Control Panel window. The "Programs" category is selected and highlighted with a red box. Below it, the "Uninstall a program" link is visible. The main area of the Control Panel shows various system settings categories like "System and Security", "Network and Internet", "Hardware and Sound", "User Accounts", "Appearance and Personalization", "Clock and Region", and "Ease of Access".</p>									
<p>3. Click Kaspersky Endpoint Security for Windows, and click Change.</p>	 <p>A screenshot of the Windows "Programs and Features" window. The "Uninstall or change a program" section is active. A table lists installed programs, with "Kaspersky Endpoint Security for Windows" selected and highlighted in a red box. The "Change" button in the "Organize" dropdown menu is also highlighted in a red box. The table below shows the following data:</p> <table border="1"><thead><tr><th>Name</th><th>Publisher</th><th>Installed</th></tr></thead><tbody><tr><td>Kaspersky Endpoint Security for Windows</td><td>AO Kaspersky Lab</td><td>5/20/2019</td></tr><tr><td>Microsoft OneDrive</td><td>Microsoft Corporation</td><td>5/2/2019</td></tr></tbody></table> <p>At the bottom of the window, there is a status bar for "AO Kaspersky Lab" with product version "11.1.0.15919" and a help link: <a href="https://click.kaspersky.com/?hl=enlink=support...">https://click.kaspersky.com/?hl=enlink=support...</a></p>	Name	Publisher	Installed	Kaspersky Endpoint Security for Windows	AO Kaspersky Lab	5/20/2019	Microsoft OneDrive	Microsoft Corporation	5/2/2019
Name	Publisher	Installed								
Kaspersky Endpoint Security for Windows	AO Kaspersky Lab	5/20/2019								
Microsoft OneDrive	Microsoft Corporation	5/2/2019								



<p>4. Click <b>Remove</b>.</p>	 <p>Kaspersky Endpoint Security for Windows</p> <p><b>Modify, Repair, or Remove application</b> Select the operation that you want to perform.</p> <p><b>Modify</b> Action prohibited by a group administration policy</p> <p><b>Repair</b> Action prohibited by a group administration policy</p> <p><b>Remove</b> Removes Kaspersky Endpoint Security for Windows from your computer.</p> <p>© 2019 AO Kaspersky Lab. All Rights Reserved.</p> <p>Cancel</p>
<p>5. Check <b>Local storage of encryption keys</b> and then click <b>Next</b>.</p>	 <p>Kaspersky Endpoint Security for Windows</p> <p><b>Saving objects</b> Select the objects that you want to save.</p> <p>You can either fully remove the application data or save some data. The saved objects can be used later by the Setup Wizard.</p> <p><input type="checkbox"/> Activation data <input type="checkbox"/> Backup files <input type="checkbox"/> Operational settings of the application <input checked="" type="checkbox"/> Local storage of encryption keys</p> <p>© 2019 AO Kaspersky Lab. All Rights Reserved.</p> <p>&lt; Back   Next &gt;   Cancel</p>
<p>6. Click <b>Remove</b>.</p>	 <p>Kaspersky Endpoint Security for Windows</p> <p><b>Ready to uninstall</b> Please verify that you are ready to remove all features.</p> <p>Are you sure that you want to remove all application components from your computer?</p> <p>Attention! Network or Internet connections may be interrupted and operating system notifications may be displayed during installation, removal or modification of the application.</p> <p>© 2019 AO Kaspersky Lab. All Rights Reserved.</p> <p>&lt; Back   Remove   Cancel</p>

<p>7. Click <b>Yes</b> to continue.</p>	
<p>8. Finally, click <b>Finish</b>, and then restart computer.</p>	

**F. Notes for CUHK LAN administrator:**

- a. This package does NOT include the components. They are:
  - Firewall
  - Device ControlData Encryption
- b. This package will not uninstall McAfee Agent during the installation. It embedded the setup parameters “/pSKIPPRODUCTCHECK=1 /pSKIPPRODUCTUNINSTALL=1”. Ref: <https://support.kaspersky.com/14882>

**Prepared by:** User Support Services, Information Technology Services Centre

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The Chinese University of Hong Kong