



Information Technology Services Centre, CUHK

Bn 5

Cisco Unified Communications Web Access User Options

Phone set User's Web Page

 Launch web browser (eg. Internet Explorer), and go to

https://callmanager.cuhk.edu.hk/ccmuser

Cis	co Unified Communications Self Care Portal
/ x	Usemame Password
	Sign In
	ultulu cisco

Logon User Page

- Enter your User Name
 (E + Your Extn. No.)
- Enter your Password
 (Default Password: 112233)
- Click Logon button



User Options

 User Options at the top menu, and select Phones from 3

tabs	Phones	Inified Communica	itions Self Care Portal General Settings	
	My Pi	hones	My Phones	
	Phon Call F	e Settings Forwarding	Company Phones These are the phones provided to you by your company. You may set personal pre Ray Chiu - 671 671 Ray Chiu	eferences for these in Phone Settings
		L&	Additional Phones Add other phones such as your home office phone or personal mobile phone. Use	these numbers with click to call features in Jabber applications.

Add Speed Dials

Select Speed Dial Numbers -> Add Speed Dial



Add Speed Dials

- Add Speed Dial
 - Go to Speed Dial Settings
 - Enter Phone No.
 - Enter Label
 - SD 1-199

Click to



Phone Settings		80)	
Call Forwarding	 Speed Dial Numbers (-) 	Add New Speed Dial	
	Dial L	Add Speed Dial	×
	Services	Number/URI*	Search by name or enter number
	Ring Settings	Label (Description)*	Description
	Voicemail Notification S	Speed Dial*	Enter a number between 1 and
	Call History		
	Phone Contacts	*Required	Save Cancel
	Add Speed Dial		×
	Number/URI* 6 Label (Description)* A	17 SD 1-199 andy	2
	Speed Dial* 1		

Add Speed Dials Adding Speed Dial

Click to	Add Speed Dial	×
Save save change	Number/URI#	39818
	Label (Description)*	Andy
	Speed Dial*	1
	Required	Save

Add Speed Dials

• Finished 1 Speed Dial Entry



Phone Contacts

• Select Phone Setting -> Create New Contact

My Phones	Phone Settings		
Phone Settings	P. Speed Dial Numbers		
Call Forwarding	 Speed Dial Numbers Services 		
	Ring Settings		
	Voicemail Notification Settings		
	 Call History 		
	Phone Contacts Q Search.		
	Display Name	Last Name	First Name
	Create New Contact		

Phone Contacts

Add New Contact

	General Settings	Add New Phon	e Contact	×	
Pł	none Setti	Contact Informatio	n		
• :	Speed Dial Numbers	Display Name*	Search by name, or enter displa	y name	
► 5	Services	First Name			
	Ring Settings	Last Name	·	_	
► (Call History	Email		_	
¥ F	Phone Contacts	Contact Methods			
	Q Search	Work			
	Display Name	Home		5	First Name
1	Create New Contact	Mobile			
		*Duran interd	Sana	Cancel	

Phone Contacts

- Adding New Entry
 - Enter Display Name, First Name, Last Name, E-Mail
 - Enter Work Phone No., Home Phone No., Mobile Phone
 - Click Save
 button Save

to	save	cha	ang	ges

Contact Information	on
Display Name*	Peter
First Name	Peter
Last Name	Chan
Email	peter.chan@searchgroup.com
Contact Methods	12345678
Home	זווווודד
Mobile 🔓	

Call Forwarding

Select My Phones -> Call Forwarding

IM & Availability	General Settings		
My Phones	Call Forwarding		
Phone Settings	39		
Call Forwarding	▼ 608		111111111111
	Forward all calls to: Moicemail	T	
	 Advanced calling rules For internal calls (calls from a company phone num 	mber)	
	When line is busy, forward calls to:	Voicemail	
	When there is no answer, forward calls to:	Voicemail	- 1
	For external calls (calls from outside my company)		
	When line is busy, forward calls to:	Voicemail	
	When there is no answer, forward calls to	Voicemail	-

Call Forwarding

Changing existing call forwarding

hone Settings		11111111111	11111		
all Forwarding	³⁹ €9608				
	Forward all calls to: Voicemail	-			
	 Advanced calling rules 				
	For internal calls (calls from a company phone nu	mber)			
	When line is busy, forward calls to:	688	-		
	When there is no answer, forward calls to Voicemail				
		Add a new number			
	For external calls (calls from outside my company		TTT		
	When line is busy, forward calls to:	Voicemail	-		
	When there is no answer, forward calls to	Voicemail	Y		



Save

Save button to save the changes