Windows Virtual Desktop (WVD) User Guide – Browser Access

(This user guide uses Windows 10 as illustration.)

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For enquiries, please contact ITSC

• Hotline: 3943 8845 (during office hours)
• Online Service Desk: http://servicedesk.itsc.cuhk.edu.hk > Get help > General Enquiry

A. Get Started

Windows Virtual Desktop (WVD) provides an alternate option for application administrator users to acquire a secure virtual desktop environment. WVD complies with all the workstation security standards that stipulated in Security Policy for Handling Personal Data. It can be accessed through a (1) web browser or (2) WVD client. This document describes the access through a web browser.

Prerequisites:

• DUO Two Factor Authentication (2FA) is mandatory when using WVD. You must enable DUO 2FA on your account and install DUO Mobile App on your mobile in advance. Details: https://www.itsc.cuhk.edu.hk/all-it/information-security/two-factor-authentication-2fa/.

Supported Operating Systems and Browsers:

<table>
<thead>
<tr>
<th>Browser</th>
<th>Supported OS</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Microsoft Edge</td>
<td>Windows</td>
<td></td>
</tr>
<tr>
<td>Internet Explorer</td>
<td>Windows</td>
<td>Version 11 or later</td>
</tr>
<tr>
<td>Apple Safari</td>
<td>macOS</td>
<td></td>
</tr>
<tr>
<td>Mozilla Firefox</td>
<td>Windows, macOS, Linux</td>
<td>Version 55 or later</td>
</tr>
<tr>
<td>Google Chrome</td>
<td>Windows, macOS, Linux, Chrome OS</td>
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</table>
B. Access WVD from Browser

1. Use any browsers to visit [https://rdweb.wvd.microsoft.com/arm/webclient](https://rdweb.wvd.microsoft.com/arm/webclient).

   At **Sign in**, enter
   - **CUHK email address**
     (i.e. alias@cuhk.edu.hk)

   Click **Next**

2. You’ll be directed to CUHK Login page. Enter

   - **CUHK email address**
     (i.e. alias@cuhk.edu.hk)
   - **Password:** **CUHK OnePass**

3. You’ll be prompted for DUO 2FA authentication. Check and accept the 2FA prompt on your device.
4. Click **Virtual Desktop** to launch the virtual desktop.

5. Click **Allow** to allow the remote computer to access local resources (Printer and Microphone).

6. Enter your credentials with
   - User name: **CUHK email address** (i.e. alias@cuhk.edu.hk)
   - Password: **CUHK OnePass**
7. After password authentication, you will be prompted to provide your DUO 2FA from your device.

8. A virtual desktop will then be displayed with applications including
   - Office Applications: Word, Powerpoint, Outlook, Excel
   - Browsers: Microsoft Edge, Firefox, Chrome

9. You can now open any browsers to access the following applications
   - CUSIS
   - CUPIS
   - PG Admission System (GS Platform (Division))
   - UG Admission System

Note: To reduce the risk of data leakage, copy-and-paste/drag-and-drop files to/from WVD are disabled. Instead, users may use OneDrive and SharePoint to upload or download files.