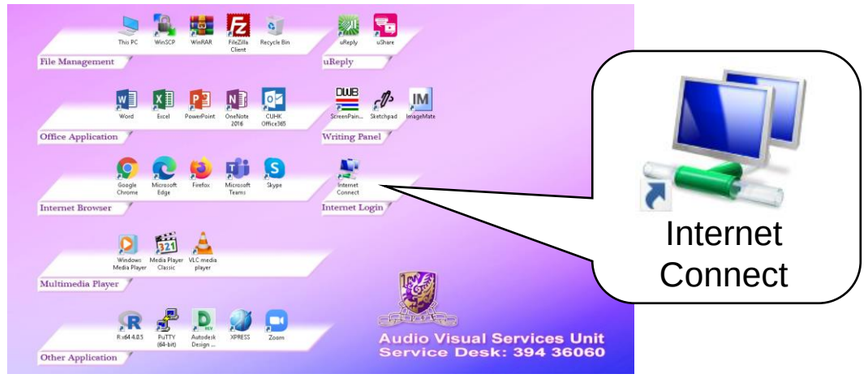
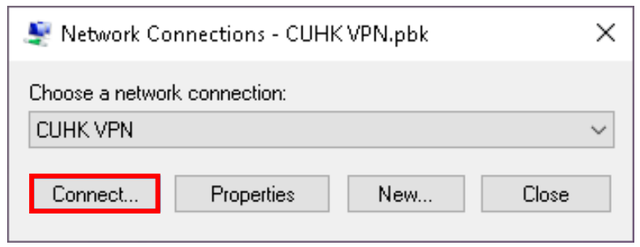
Connect to the Internet

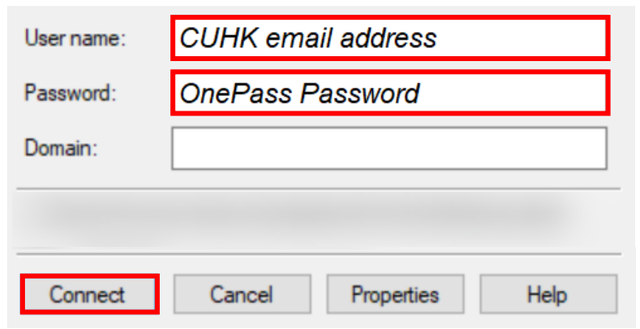
1 Double-click the **Internet Connect** icon.



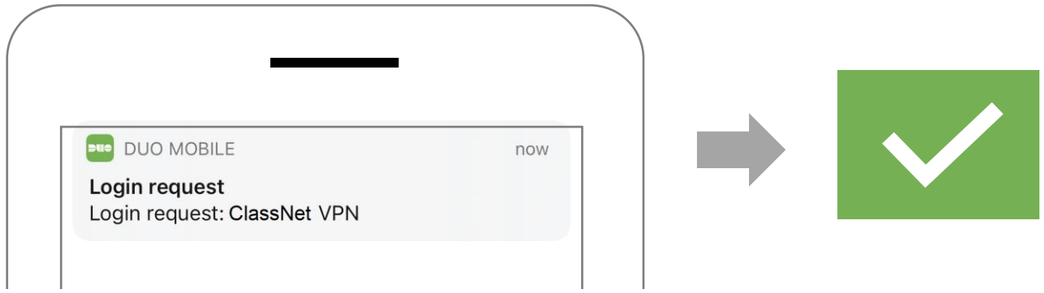
2 Click the **Connect** button.



3 Enter your **CUHK email address** and **OnePass password**, then click the **Connect** Button.

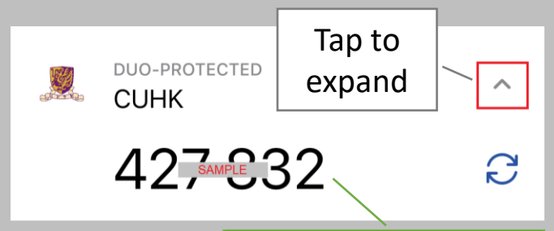


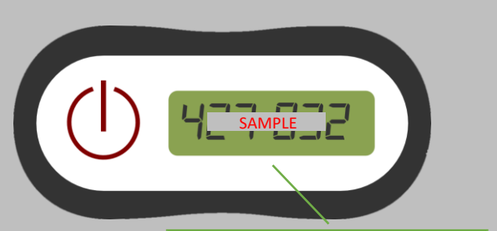
4 Respond to the **Duo 2FA push message** on your mobile phone.



No Push Message or Using Hardware Token?

1. Check your six-digit passcode in the DUO app / hardware token.
   (Note: You need to obtain a new passcode for each sign in.)





2. Re-connect by putting <OnePass password> , <six-digit passcode> as your password.

For enquiries, please contact ITSC Service Desk at 3943 8845 (office hours) or write to https://servicedesk.itsc.cuhk.edu.hk.

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