Connect to the Internet

1. Double-click the GlobalProtect icon.

2. Click the Connect button.

3. When prompted, enter your CUHK email address and OnePass password, and respond to the Duo 2FA push message on your mobile phone.

4. Finally, follow the prompt and click Open to complete the connection.

Using a Token for 2FA?

1. Check your six-digit passcode in the DUO app / hardware token.

2. Click Other options > Duo Mobile passcode and input the six-digit passcode.

(Note: You need to obtain a new passcode for every sign in.)