

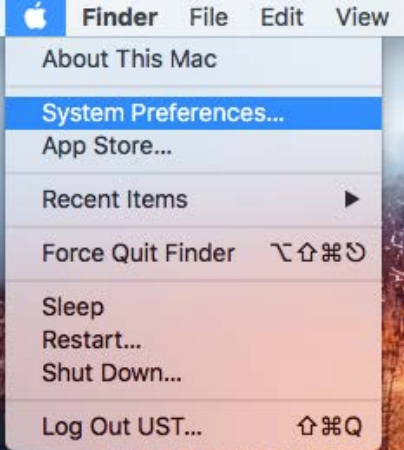
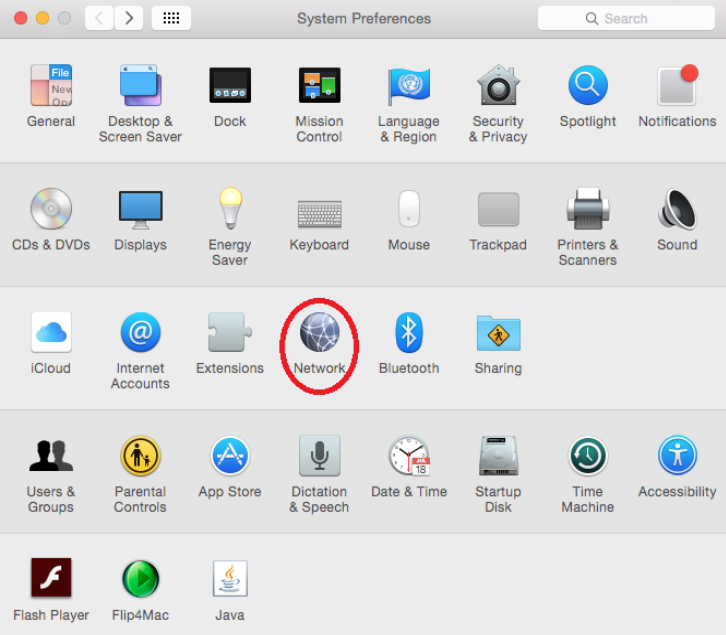
Connect to CUguest Wi-Fi Service

(This user guide is applicable to OS X 10.7 or above)

A. [Detect a CU guest Wi-Fi Hotspot Connection](#)

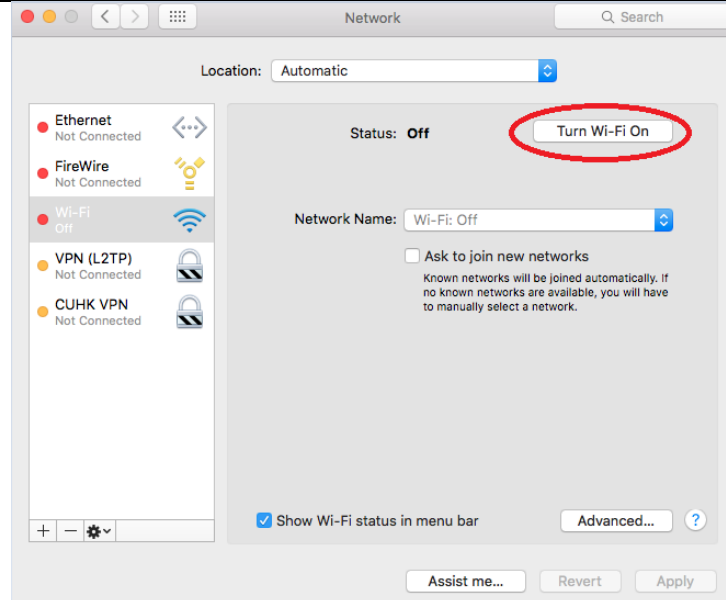
B. [Connect to CUguest Wi-Fi Service](#)


1. Detect a CUguest Wi-Fi Hotspot Connection

<p>a. At the left upper corner of desktop, click the Apple icon. Click System Preferences</p>	 <p>The screenshot shows the Apple menu open in a Finder window. The menu items are: About This Mac, System Preferences... (highlighted in blue), App Store..., Recent Items, Force Quit Finder, Sleep, Restart..., Shut Down..., and Log Out UST... The menu bar at the top shows 'Finder File Edit View'.</p>
<p>b. Select Network.</p>	 <p>The screenshot shows the System Preferences window. The window title is 'System Preferences' and it has a search bar. The icons are arranged in a grid. The 'Network' icon, which is a globe, is circled in red. Other icons include General, Desktop & Screen Saver, Dock, Mission Control, Language & Region, Security & Privacy, Spotlight, Notifications, CDs & DVDs, Displays, Energy Saver, Keyboard, Mouse, Trackpad, Printers & Scanners, Sound, iCloud, Internet Accounts, Extensions, Bluetooth, Sharing, Users & Groups, Parental Controls, App Store, Dictation & Speech, Date & Time, Startup Disk, Time Machine, Accessibility, Flash Player, Flip4Mac, and Java.</p>

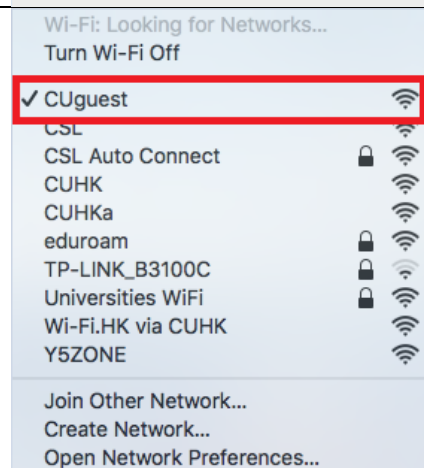
c. Select **WiFi** , then click **Turn Wi-Fi On**.

When the status changes to **On**, close the windows.



d. Click  at the right hand side of the screen. You will see a list of available wireless networks

Select **CUguest**



2. Connect to CUguest Wi-Fi Service

a. Open your browser and visit any homepage e.g. The HKSAR page at <http://www.gov.hk>

Note:

You can browse CUHK homepage at <http://www.cuhk.edu.hk> even though you have not yet login to the Wi-Fi service.

b. Your browser will automatically lead you to below **CUHK Wi-Fi login page**.

Read the policies and guidelines, then click **Accept** to continue.

The University Information Technology Services Centre (ITSC) has implemented a Wi-Fi service (SSID=CUGuest) for SCS full-time students, University alumni and guests who have registered for the service.

Note:

- To access the CUGuest Wi-Fi Service, you should have read and agreed to the policies and guidelines published at http://www.cuhk.edu.hk/itsc/about/wlan_policy.html.
- Except for the initial password checking, all the data are transferred in plain text without encryption. You should therefore avoid accessing sites that ask for your sensitive / personal information without proper encryption.
- Smartphone users should temporarily disable mobile data services such as GPRS, EDGE, UMTS or HSDPA provided by your mobile operator. This helps to avoid the associated service charge from your mobile operator caused by the accidental change of Internet access from the campus free Wi-Fi connections to mobile data services when the Wi-Fi signal becomes weak or inaccessible. For details of how to disable your mobile data services, please contact your mobile operator.
- According to the University policy, Win XP computer is not allowed to connect to the campus network including, but not limited to, departmental networks, Central WiFi (e.g. SSID=CUGuest), ResNet, ClassNet and VPN. Please upgrade your computer to Win 7 or above if you want to connect to the campus network.
- For more details, please visit <http://www.cuhk.edu.hk/itsc/network/wlan>

For service enquiries, please contact,

- Departmental guest users: Departmental Wi-Fi Guest Account Coordinator whom distribute accounts to you
- CUHK SCS users:
 - CUHK SCS Student Support Contact: <http://student.scs.cuhk.edu.hk/en/info/it/contacts/Pages/support.aspx>
 - CUHK SCS Staff Support Contact: http://staff.scs.cuhk.edu.hk/en/info/its/hrs_contacts/Pages/default.aspx
- General enquiries: ITSC Service Desk at <http://servicedesk.itsc.cuhk.edu.hk>


c. At **Login to CUGuest Wi-Fi Service** page, enter the following:

User ID

- CUHK Alumni:**
Alumni ID + @alumni.wifi
(i.e. 1xxxxxxxx@alumni.wifi)
- CUHK SCS Students:**
SCS ID+ scs.cuhk.edu.hk
(i.e. 3xxxxxx@scs.cuhk.edu.hk)
- Visiting guests**
(i.e.gxxxxx@guest.cuhk.edu.hk)
- Conference**
(i.e.Confx@conference.cuhk.edu.hk)

Password

the corresponding password
Then click **Log In**.

 **Login to CUGuest Wi-Fi Service**

Note:

- The CUGuest Wi-Fi Service is for CUHK alumni, SCS full time HD and top-up degree students, visiting guests, and conference participants registered for the service only.
- Logging in the service indicates you have read and accepted the [Use Policies and Guidelines](#)
- Except for the initial password checking, all the data are transferred in plain text without encryption; therefore, please do not carry out sensitive activities with this connection.
- The Wi-Fi connection will be disconnected if the connection has been idle for an hour; should that happen, please login again for reconnecting to the service.
- According to the University policy, Win XP computer is not allowed to connect to the campus network. Please upgrade your computer to Win 7 or above if you want to connect to the campus network.

Please enter your User ID and Password to login CUGuest Wi-Fi Service. Your User ID is

- CUHK Alumni: your 10-digit Alumni ID (e.g. 1234567891)
- CUHK SCS Students: your 8-digit ID (e.g. 31234567)
- Visiting Guests: your Account ID (e.g. g123456)
- Conference Participants: your User ID (e.g. Conf1)

User ID

For service enquiries, please contact,

- CUHK Alumni: Visit Alumni Affairs Office homepage for [Alumni ID](#) and [service details](#)
- CUHK SCS users:
 - CUHK SCS Student Support Contact: <http://student.scs.cuhk.edu.hk/en/info/it/contacts/Pages/support.aspx>
 - CUHK SCS Staff Support Contact: http://staff.scs.cuhk.edu.hk/en/info/its/hrs_contacts/Pages/default.aspx
- Visiting Guests: Departmental Wi-Fi Guest Account Coordinator whom distribute accounts to you
- Conference Participants: Conference Organiser whom distribute accounts to you
- General enquiries: ITSC Service Desk at <http://servicedesk.itsc.cuhk.edu.hk>

Information Technology Services Centre, The Chinese University of Hong Kong.

d. A window showing **Login successful** will pop up.

User may enjoy CUGuest Wi-Fi service from now on.

 **Logout from CUGuest Wi-Fi Service**

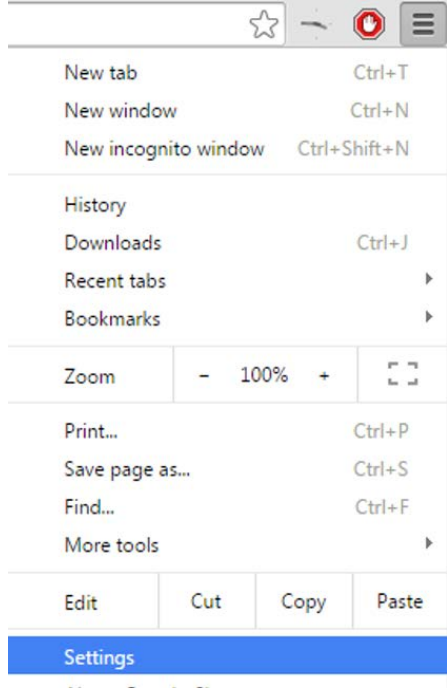
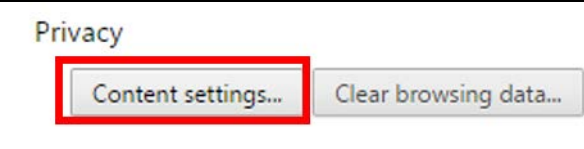
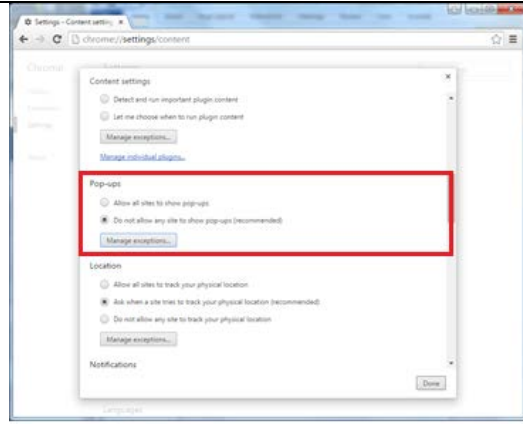
Note:

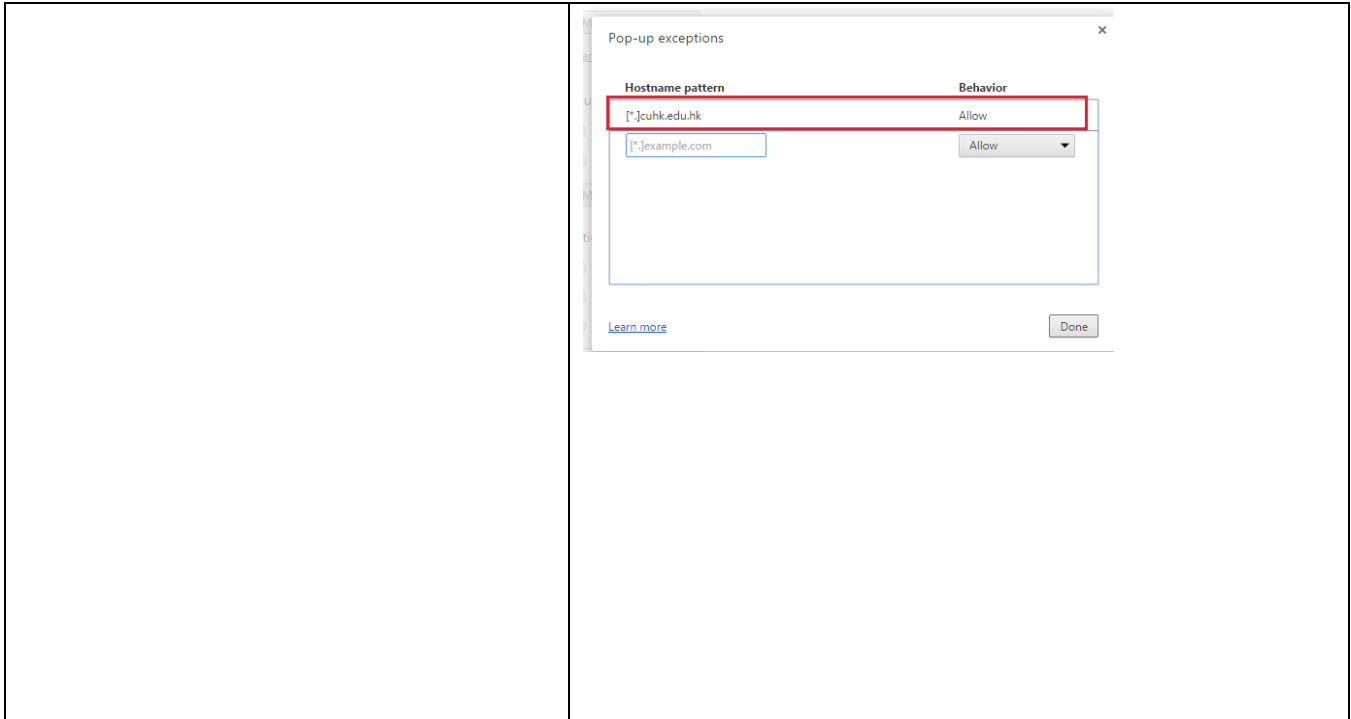
- Keep this page and click [here](#) to logout the CUGuest Wi-Fi Service.
- Except for the initial password checking, all the data are transferred in plain text without encryption.
- Avoid accessing sites that require your sensitive or personal information.

For any enquiries, please contact ITSC Electronic HelpDesk at <https://helpdesk.itsc.cuhk.edu.hk/itsc/wifi-logout>

Tips: Please note the followings if you cannot see the prompt window at step 3a.

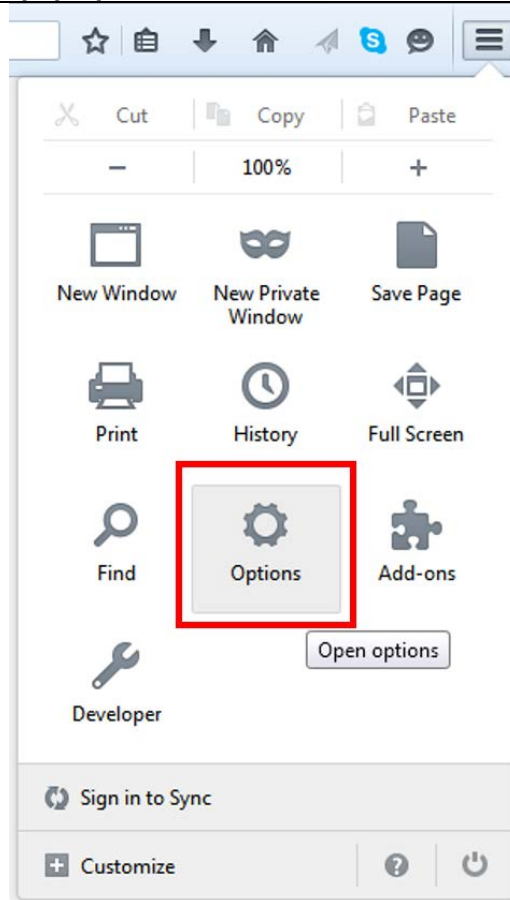
- **You need to allow Enable pop-ups in Google Chrome:**

<p>a. Click Settings > Show advance settings (at the bottom).</p>	 A screenshot of the Google Chrome menu. The 'Settings' option at the bottom is highlighted in blue. Other visible options include 'New tab', 'New window', 'New incognito window', 'History', 'Downloads', 'Recent tabs', 'Bookmarks', 'Zoom', 'Print...', 'Save page as...', 'Find...', 'More tools', 'Edit', 'Cut', 'Copy', and 'Paste'.
<p>b. Under Privacy, click Content settings.</p>	 A screenshot of the 'Privacy' settings page in Chrome. The 'Content settings...' button is highlighted with a red rectangular box. The 'Clear browsing data...' button is also visible to its right.
<p>c. Under Pop-ups, by default Do not allow any site to show pop-ups (recommended) Click on Manage exceptions..</p> <p>Type hostname pattern: [*.]cuhk.edu.hk</p> <p>Add Allow</p>	 A screenshot of the 'Content settings' dialog box in Chrome. The 'Pop-ups' section is highlighted with a red rectangular box. The 'Do not allow any site to show pop-ups (recommended)' option is selected. Below it, the 'Manage exceptions...' button is visible. Other sections like 'Location' and 'Notifications' are also partially visible.



- You need to allow "Enable pop-ups" in Firefox:

- a. Click **Options**
(or **Preferences** for other versions).

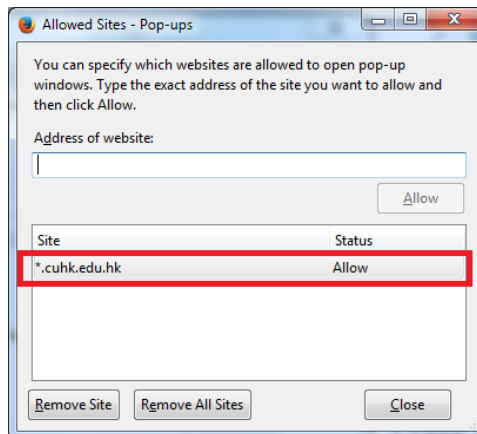
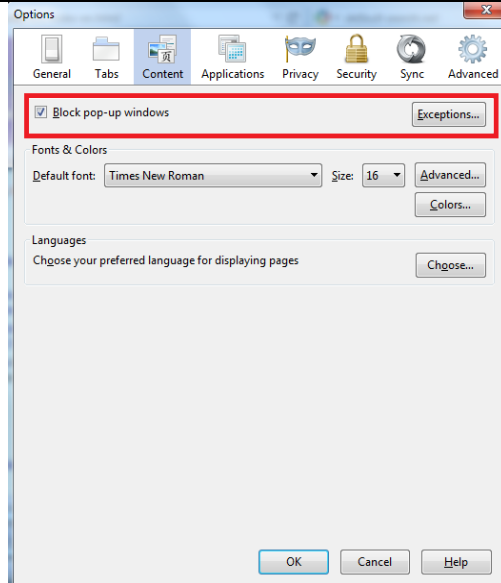


b. Under **Content**, by default, **Block pop-up windows** is enabled.

Add Exception

Type Address of website:
*.cuhk.edu.hk

Click "Allow"



Prepared by: User Support Division, Information Technology Services Centre

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