



## Install Kaspersky Endpoint Security 10 for Windows Version 10.2.6.3733 (Support Windows 7, Windows 8/8.1 and Windows 10)

- For further enquiries, please write to ITSC Service Desk  
(<http://servicedesk.itsc.cuhk.edu.hk/>)

### Attention:

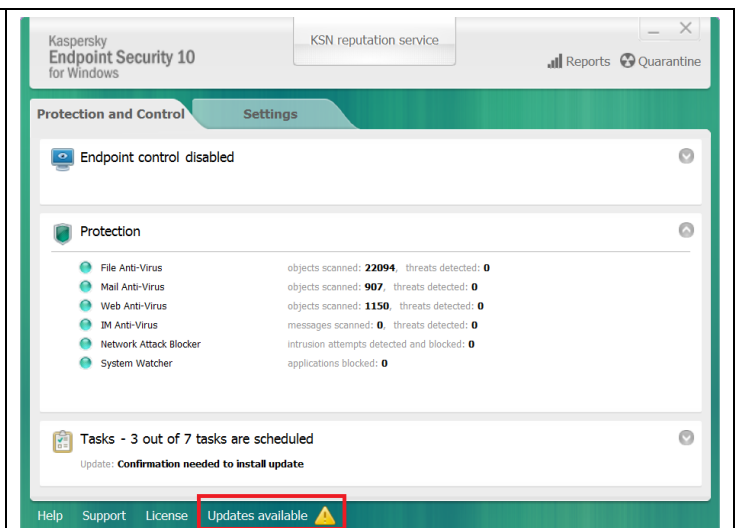
- This is a customized Kaspersky Endpoint Security version 10.2.6.3733.
- This installation package will NOT check and uninstall any 3<sup>rd</sup> party software incompatible with Kaspersky. However, it could turn off the Windows Defender of Windows 8/8.1/10 automatically. Please manually uninstall any 3<sup>rd</sup> party antivirus software and internet security software before starting the installation.

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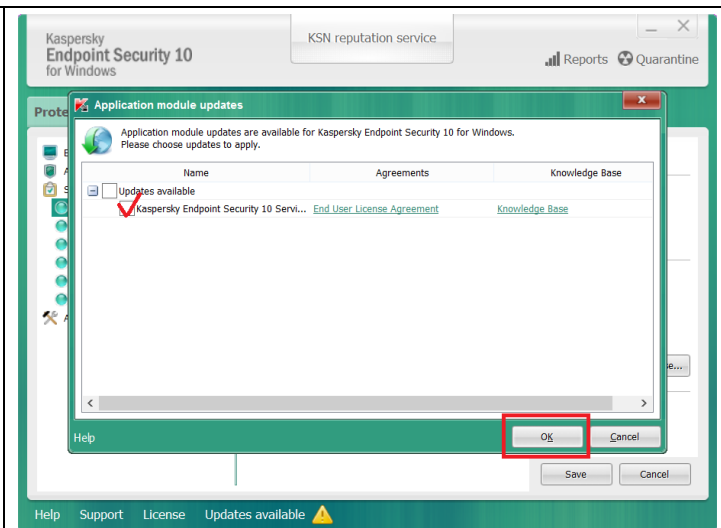
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### 1 Updates available alert message

- If you had installed our previous version Kaspersky. It may alert you an update available. To continue the update, please click the “Updates available” icon then agree the statement.  
p.s. The upgrade will not add new application component (if any).



2. Select the update version to agree the update and then click OK to continue.



## 2 Download Kaspersky Endpoint Security Installation File

2.1 If you are now using a non-CUHK network connection (e.g. through a broadband service) or Wi-Fi (e.g. CUHK Wi-Fi Service & CUHK Wi-Fi Hotspot Partnership Programme), please set up a [VPN connection](#) before the download.

2.2 Download the installation file from:

<http://www.itsc.cuhk.edu.hk/en-gb/all-it/information-security/anti-virus-on-pcs/download-kaspersky-anti-virus-software>

2.3 Save the installation file "CUHK\_KES10SP1MR4\_AV\_only\_bypass\_uninstall.exe" in a folder e.g. "C:\temp"

## 3 Download Kaspersky Endpoint Security License Key File

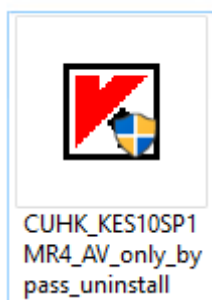
3.1 Download the key file from:

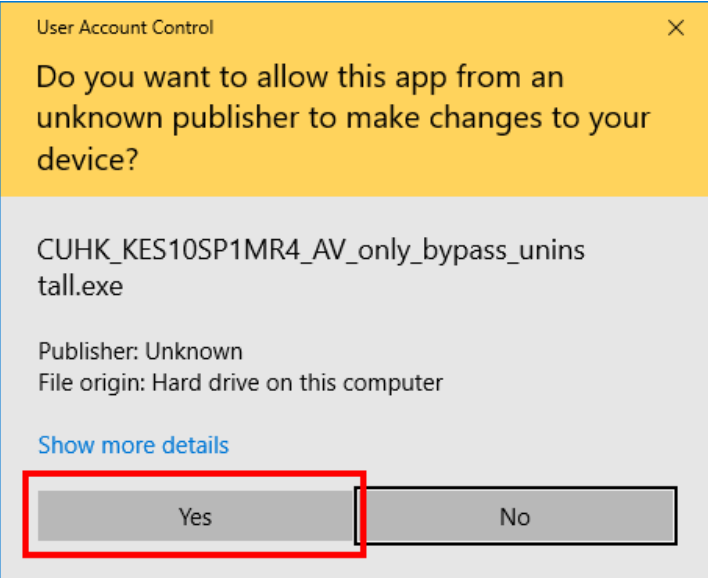
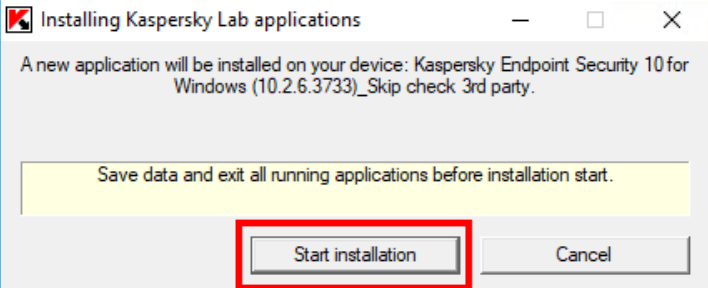
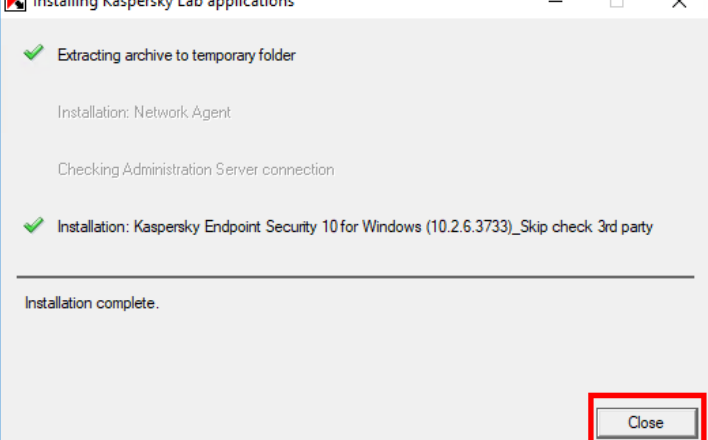
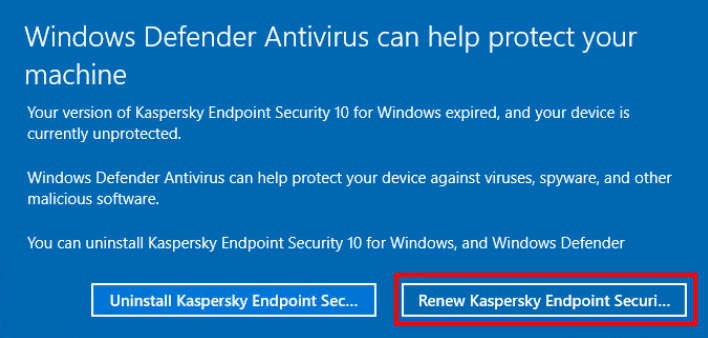
<http://www.itsc.cuhk.edu.hk/en-gb/all-it/information-security/anti-virus-on-pcs/download-kaspersky-anti-virus-software>

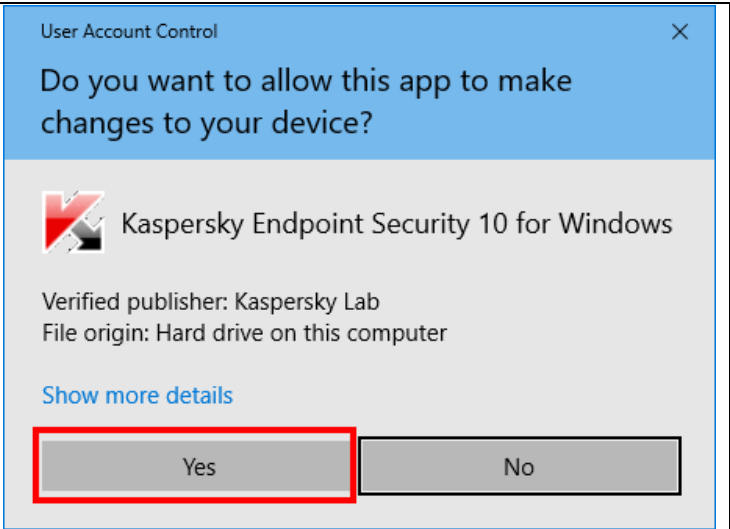
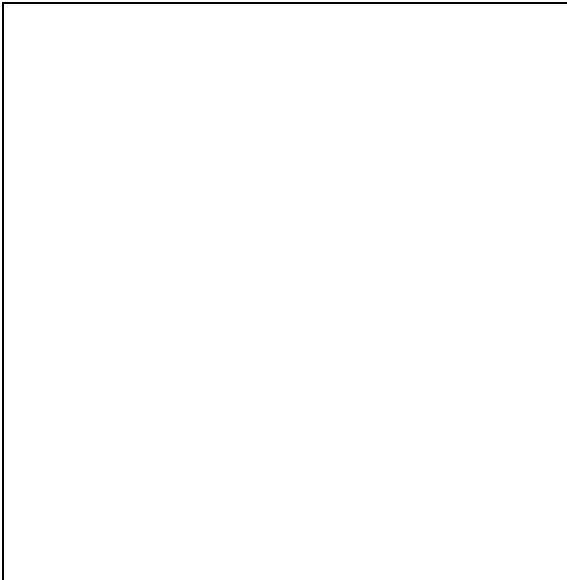
3.2 Save the license key file "55DB9B51.key" to a folder e.g. "C:\temp"

## 4 Install Kaspersky Endpoint Security

1. Double click the installation file "CUHK\_KES10SP1MR4\_AV\_only\_bypass\_uninstall.exe" that you just downloaded.

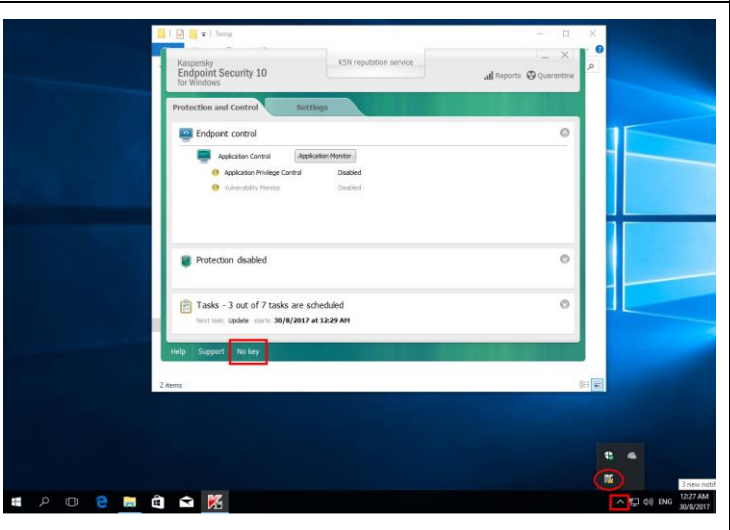


<p>2. Click <b>“Yes”</b> to continue.</p>	 <p>A yellow User Account Control dialog box with the title "User Account Control" and a close button. The main text asks: "Do you want to allow this app from an unknown publisher to make changes to your device?". Below this, it lists the application name "CUHK_KES10SP1MR4_AV_only_bypass_unins tall.exe", the publisher as "Unknown", and the file origin as "Hard drive on this computer". There is a link for "Show more details" and two buttons: "Yes" and "No". The "Yes" button is highlighted with a red rectangle.</p>
<p>3. Click <b>“Start installation”</b> to continue.</p>	 <p>An "Installing Kaspersky Lab applications" dialog box. It contains the text: "A new application will be installed on your device: Kaspersky Endpoint Security 10 for Windows (10.2.6.3733)_Skip check 3rd party." Below this is a yellow box with the instruction: "Save data and exit all running applications before installation start." At the bottom, there are two buttons: "Start installation" and "Cancel". The "Start installation" button is highlighted with a red rectangle.</p>
<p>4. Click <b>“Close”</b> to continue.</p>	 <p>An "Installing Kaspersky Lab applications" progress dialog box. It shows a list of steps with green checkmarks: "Extracting archive to temporary folder", "Installation: Network Agent", "Checking Administration Server connection", and "Installation: Kaspersky Endpoint Security 10 for Windows (10.2.6.3733)_Skip check 3rd party". At the bottom, it says "Installation complete." and has a "Close" button highlighted with a red rectangle.</p>
<p>5. For Windows 10, it will prompt a warning message shown on the right. Press <b>Renew Kaspersky Endpoint Security</b>.</p> <p>Then, click <b>Yes</b> to continue. If it redirects you to the website of Kaspersky, please close the web browser and follow the next step.</p>	 <p>A blue Windows Defender Antivirus warning message. The text reads: "Windows Defender Antivirus can help protect your machine. Your version of Kaspersky Endpoint Security 10 for Windows expired, and your device is currently unprotected. Windows Defender Antivirus can help protect your device against viruses, spyware, and other malicious software. You can uninstall Kaspersky Endpoint Security 10 for Windows, and Windows Defender". At the bottom, there are two buttons: "Uninstall Kaspersky Endpoint Sec..." and "Renew Kaspersky Endpoint Securi...". The "Renew Kaspersky Endpoint Securi..." button is highlighted with a red rectangle.</p>

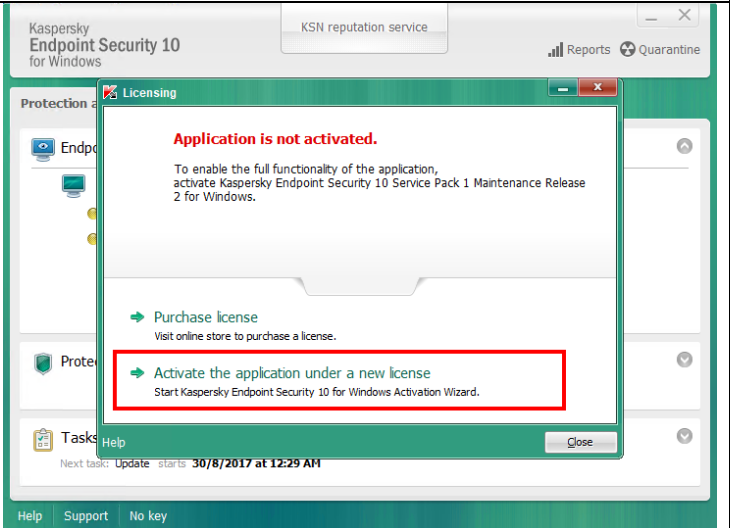


6. Open Kaspersky Endpoint Security software. Double click Kaspersky icon on the right hand corner of Desktop. You may need to click the arrow next to the notification area to show all notification area icons.

Then click **“No key”**.

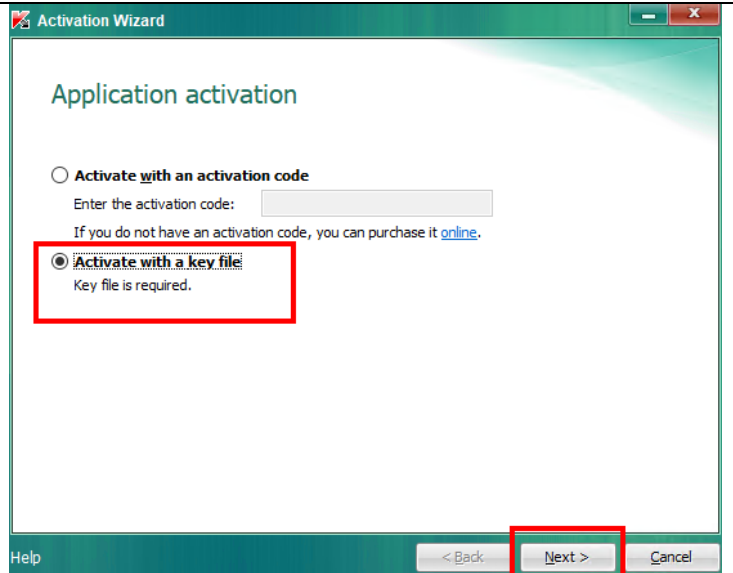


7. Select **“Activate the application under a new license”**.



8. Select **“Activate with a key file”**.

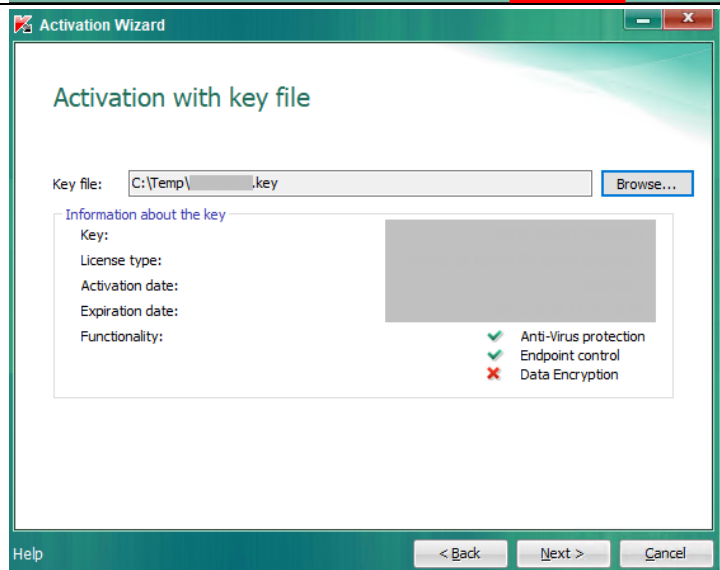
Click **Next**



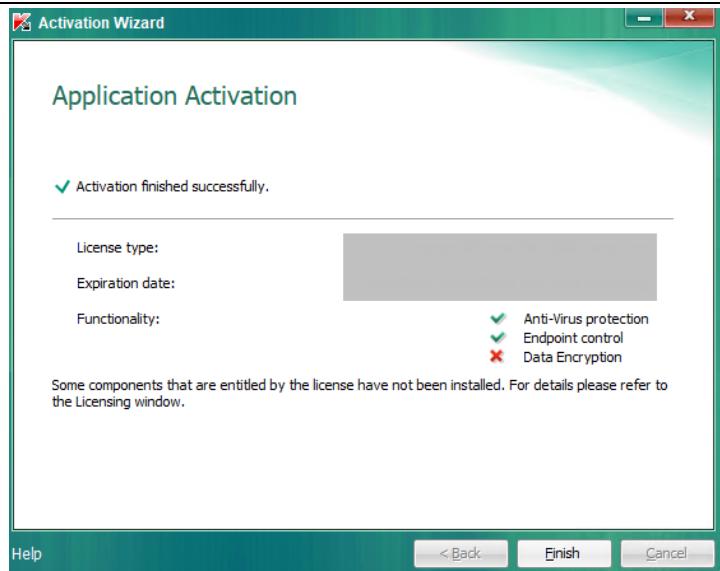
9. Click Browse and select the Key file from your local computer (e.g. C:\temp\55DB9B51.key)

Click **“Next”**.

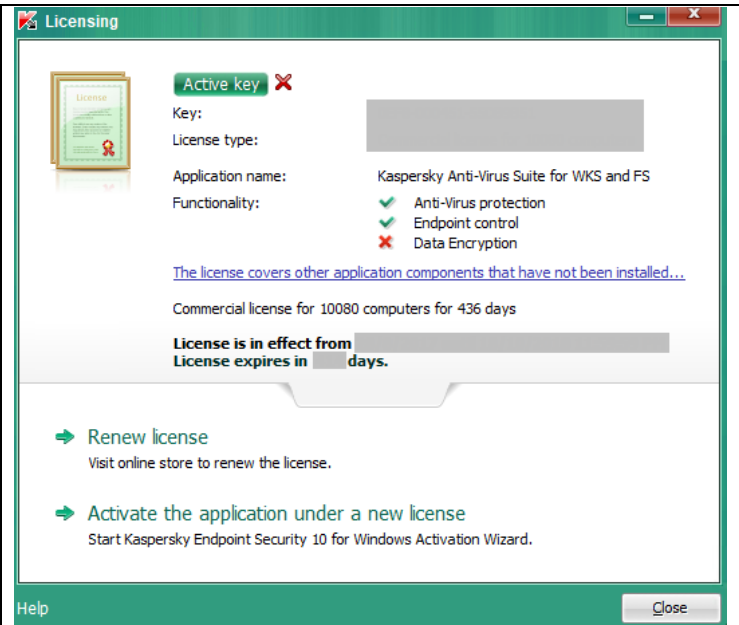
\* If the file has not been downloaded, please go back to step 2.



10. Click **“Finish”**.



11. Click “Close”.



## 5. Important notes for CUHK LAN administrator:

5.1 This package does NOT include the components that are incompatible with McAfee Endpoint Security solution. They are:

- Intrusion Prevention (Firewall)
- Application Startup Control
- Device Control
- Web Control
- Encryption of hard drives
- File Encryption

5.2 This package will not uninstall McAfee Agent during the installation. It embedded the setup parameters “/pSKIPPRODUCTCHECK=1 /pSKIPPRODUCTUNINSTALL=1”. Ref:

<http://support.kaspersky.com/10539>

**Prepared by: User Support Division, Information Technology Services Centre**

**Last Update: 2017**

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**Information Technology Services Centre , The Chinese University of Hong Kong**